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February 1, 2011
CUE 11-003

Saab delivers communication system for Kriminalvården

Saab delivers the communication solution TactiCall to Kriminalvården, the Swedish Prison and Probation Service. The contract consists of ten operator positions to be used for prisons in Sweden. The solution will be put into service during the next six months.

The solution will be aimed at the TETRA operators in order to assist their ability to handle group calls, administer dynamic talk-groups as well as handle individual calls.

The delivery will consist of ten operator positions, or consoles, along with everything they need to fulfil their role. The operator console itself consists of a 12” touch screen from where the operator can monitor and control all voice communication activity on the prison network.

In this specific configuration, TactiCall is set up to specifically handle TETRA. However TactiCall can be configured to handle any other communication system or any combination of systems as well, patching for instance UHF, VHF, GSM and PSTN seamlessly.

Saab has previously delivered different configurations of TactiCall within domains as various as the military, police, Oil and Gas industry, the Navy and now also the Prison system.

Michael Behrens, Sales Manager for TactiCall at Saab says:

“We are really pleased with this contract as it proves that TactiCall can be a natural supplement for TETRA based networks. Normally we consider TactiCall’s core feature to be the ability to patch different communication signals across platforms and radio bands, but this time the focus has been entirely different”





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He goes on to explain:

“This contract has really been based on usability and user experience and the key element in this has been our intuitive, easy to use interface, which easily and rapidly allows the operator to maintain an overview of all communication going on via the operator’s networks.

All the information, from active communication, over monitored talk groups, right down to logged earlier conversations, is readily available right there in front of the operator, which will really make the job easier in the truest sense of the word.

So, while TactiCall’s core functionality of patching different radio signals will certainly remain it’s key strength, I think the HMI (Human-Machine Interface) and the way the user interacts and controls the system will certainly be a large part of TactiCall’s future.

At the end of the day, the way the user interacts with the system is through the interface and which basically means that the system can never be better than the HMI.”

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